

May 8, 2025

COMMUNITY ENGAGEMENT BEST PRACTICES

PRESENTED BY

Autumn Ward, Environmental Science Associates
Zachary Burch, Naples Airport Authority
Tony D'Aiuto, Tampa International Airport



Educating the Community

➤ NAA Plane Talk Meetings

- Held in all 4 quadrants around the airport
- Informal, no set agenda or presentation
- Community and tenants invited
- High-level staff, Board and Noise Committee

➤ HCAA Bimonthly Noise Meetings

- Virtual Offering
- Presentation-led

➤ On-going Outreach



PLANE TALK

WEDNESDAY, MARCH 26, 2025 | 9:30AM – 11:00AM

 **MOORINGS PARK PRESBYTERIAN CHURCH**
791 HARBOUR DRIVE,
NAPLES FL 34103

Join the Naples Airport Authority staff for an informal chat about the airport and general aviation.

QUESTIONS?

Contact Zachary Burch, Community Relations & Communications Manager
239-643-0733 or zburch@flynaples.com

 flynaples.com  [NaplesAirport](https://www.facebook.com/NaplesAirport)  [NaplesAirportAPF](https://www.instagram.com/NaplesAirportAPF)  [NaplesAirportAuthority](https://www.linkedin.com/company/NaplesAirportAuthority)

Making Community Connections



Making Community Connections



Making Community Connections



Reach Out to Your Community

- Understand your Audience Demographics
- Newspaper Ads
- Social Media
- Community Leaders



NOISE STUDY Meetings

Speak with staff about the Part 150 Study and the Draft NCP Update in an informal, open house setting.

**THURSDAY
MARCH 9, 2023**

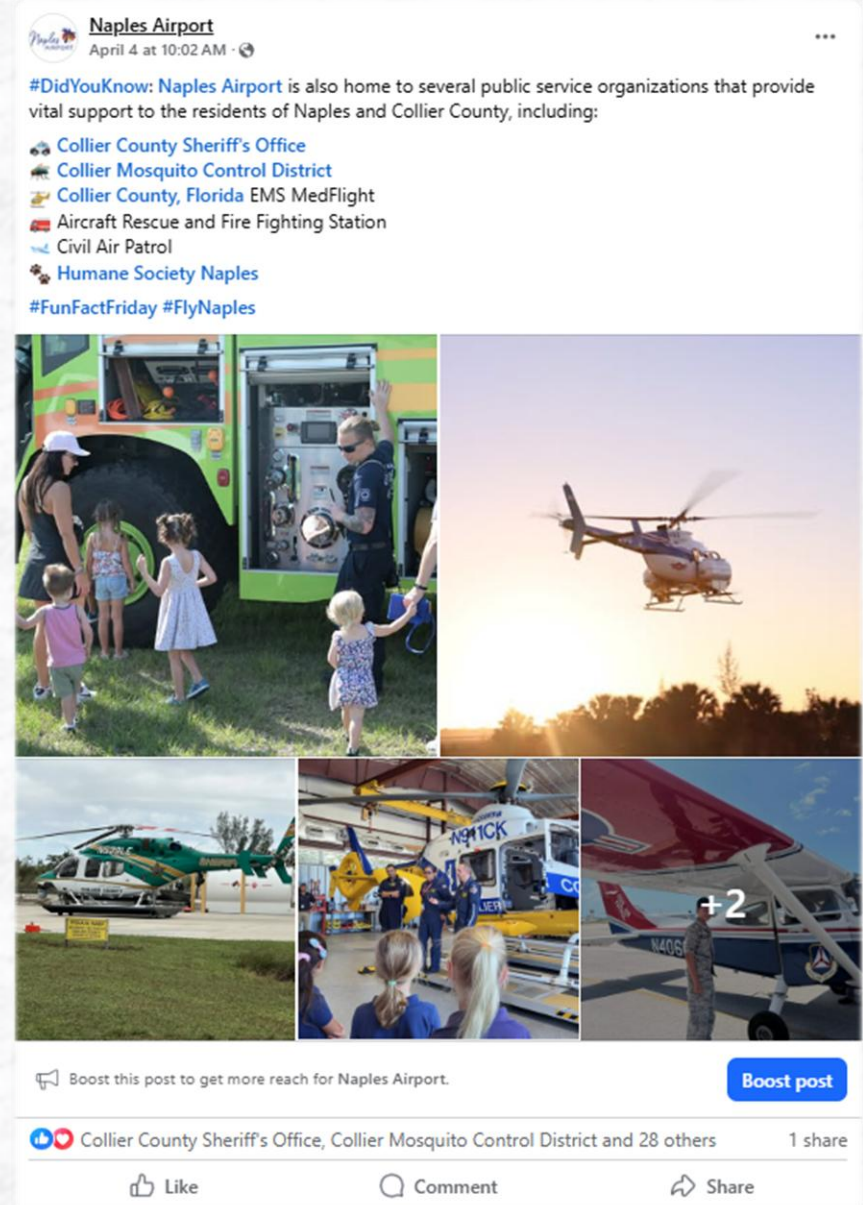
Moorings Presbyterian Church
791 Harbour Drive,
Naples, FL 34103

OPEN HOUSES
11:00 A.M. - 1:00 P.M.
4:00 P.M. - 6:00 P.M.

PUBLIC HEARING
Begins at 6:30 P.M.
Attendees will have the opportunity to submit a verbal or written comment on the Draft NCP Update.



DOWNLOAD DRAFT NCP
or visit flynaples.com/noisestudy



Naples Airport
April 4 at 10:02 AM

#DidYouKnow: Naples Airport is also home to several public service organizations that provide vital support to the residents of Naples and Collier County, including:

- Collier County Sheriff's Office
- Collier Mosquito Control District
- Collier County, Florida EMS MedFlight
- Aircraft Rescue and Fire Fighting Station
- Civil Air Patrol
- Humane Society Naples

#FunFactFriday #FlyNaples



Boost this post to get more reach for Naples Airport. **Boost post**

Collier County Sheriff's Office, Collier Mosquito Control District and 28 others 1 share

Like Comment Share

Receiving Community Feedback



Log Out

Noise Comment Form

Personal details saved and hidden. [Reveal personal details.](#)

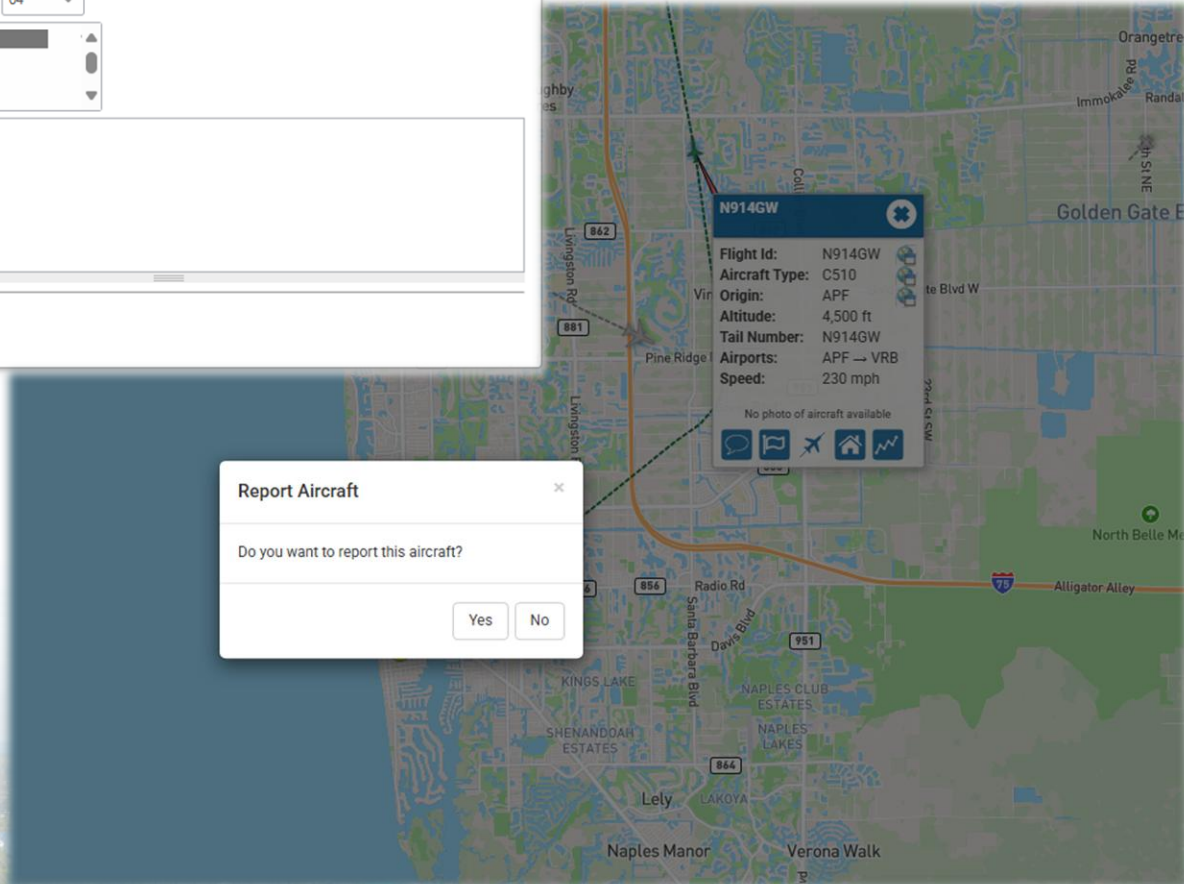
Disturbance date (required)

Disturbance time (required) : :

Select Event Type (Optional)

- Choose one or more...
- Too Low
- Too Loud
- Too Frequent

Please give details (Optional)



Hi, Zachary

Disturbance date *

Disturbance time *

Select Event Type (Optional)

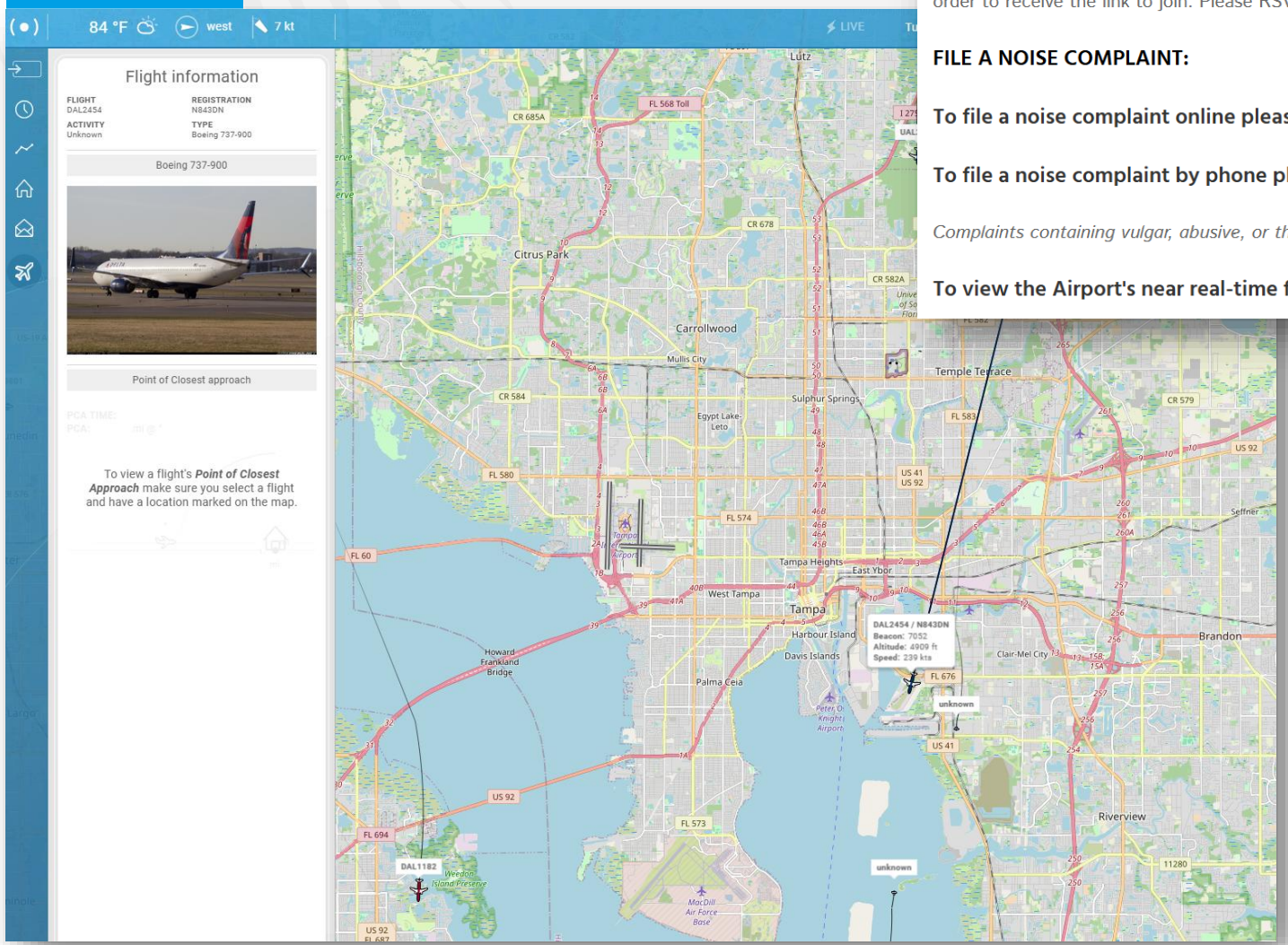
0 Items

Please give details (Optional)

Would you like us to contact you? (Optional)

Receiving Community Feedback

(●) CASPER



Our next Community Noise Forum meeting will take place virtually on **Wednesday, April 16th, 2025 at 9:30 am**. All meetings require an RSVP 24 hours before the meeting time for attendees in order to receive the link to join. Please RSVP using [this registration link](#).

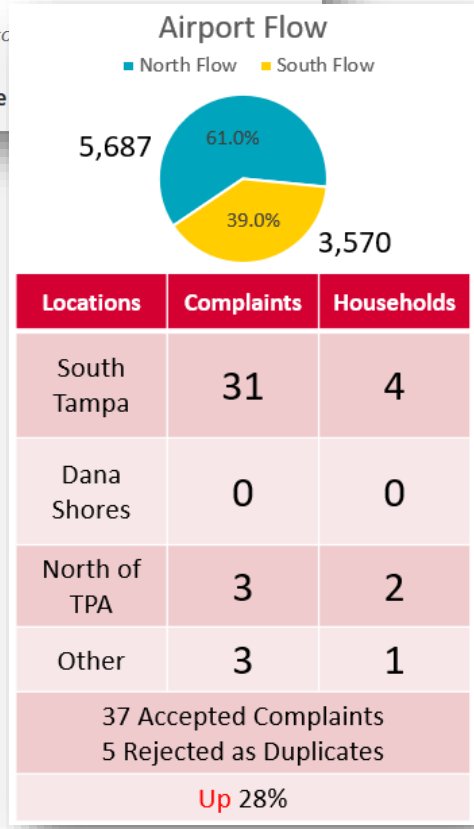
FILE A NOISE COMPLAINT:

To file a noise complaint online please click [here](#).

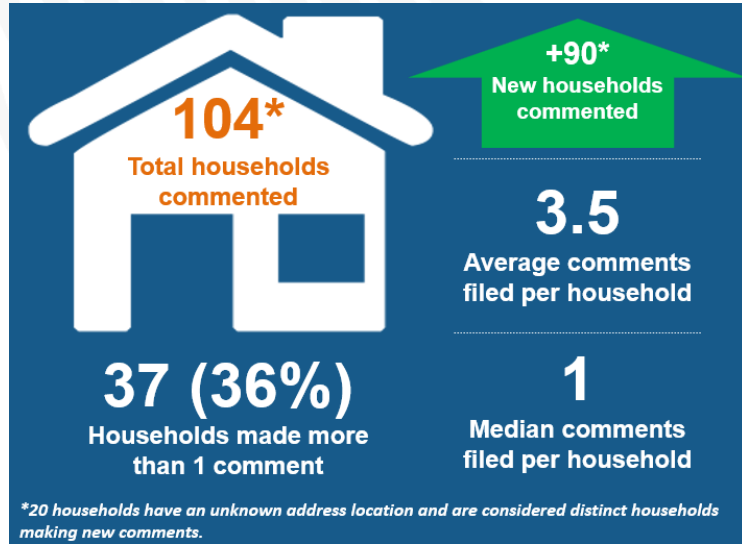
To file a noise complaint by phone please call **(813) 870-7843** (voicemail only)

Complaints containing vulgar, abusive, or threatening language will not be accepted.

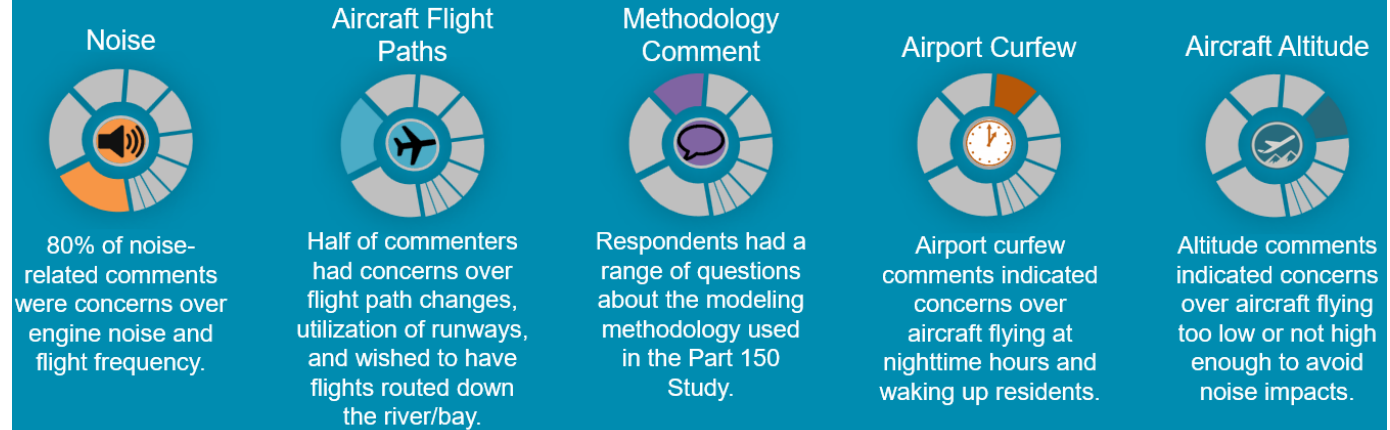
To view the Airport's near real-time flight tracking system, please



Receiving Community Feedback



Top Five Open House Comment Themes



Comment Form

English

First Name

Last Name

Organization

Email

Address

City

State

Zip Code

Write or Upload Comment

Comments can be typed or attached below. You may also attach photos to accompany your submission.

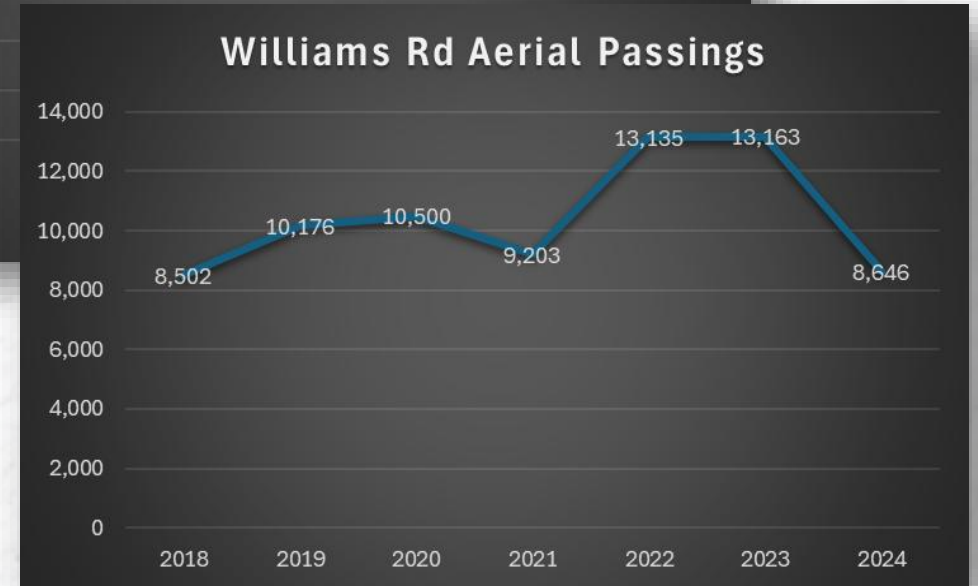
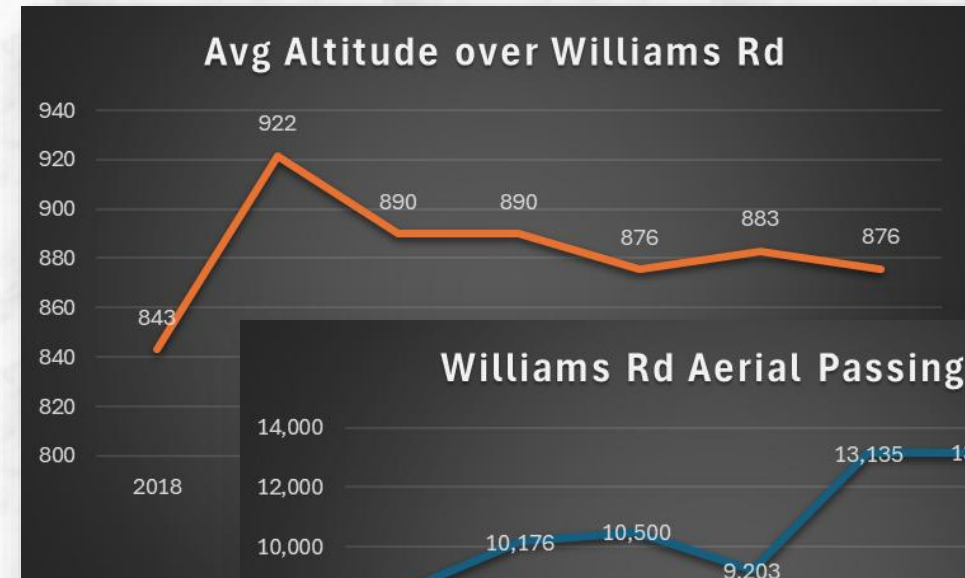
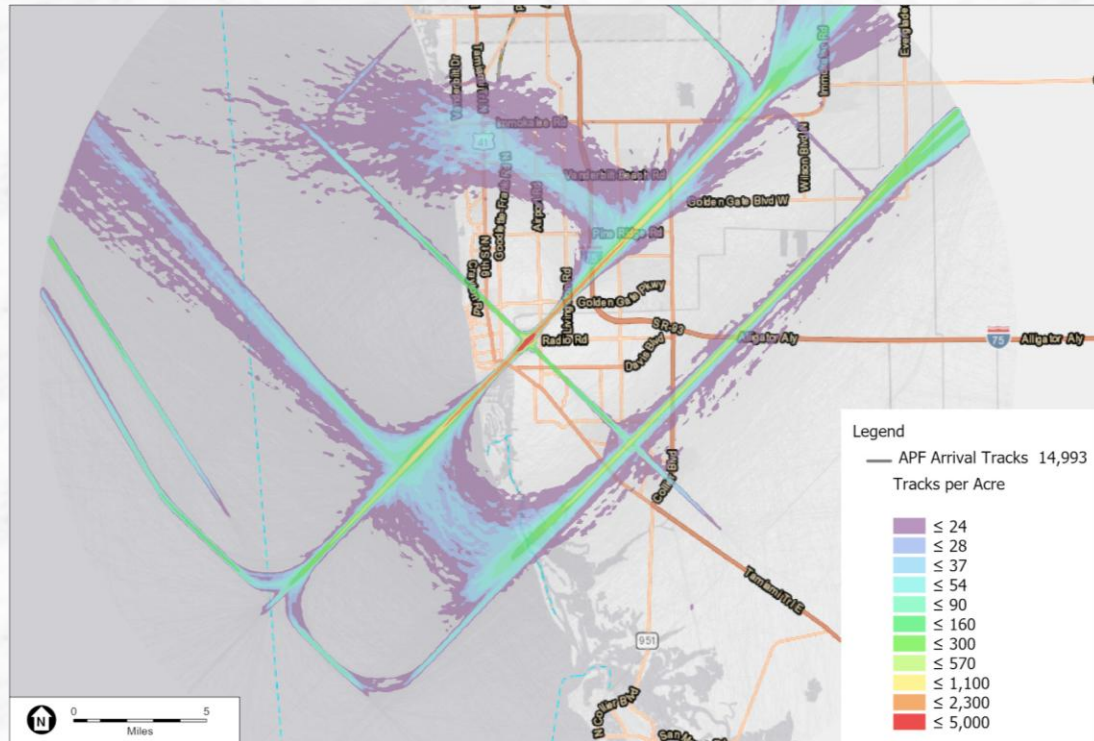
Comment

Drag your letter(s) or photo(s) to upload OR click to add files. Only the following file types are valid: jpeg, png, pdf, doc, docx

Submit Comment

Lessons Learned

- Leverage Data
- Outreach Type, Venue, Location, and Timing
- Show your Commitment to the Community
- Have fun





QUESTIONS?

We want to hear from you!